

### **Third-party Data and Aggregate Data**

CloudAge discloses aggregated or anonymous statistics (for example, the percentage of users from the state of Maharashtra) to prospective partners and advertisers and for other lawful purposes.

#### **Other Situations**

CloudAge also may disclose your information where disclosure is necessary to identify, contact, or bring legal action against someone who may be causing injury to or interference with our rights or property rights, the users' rights, or others' rights. In the same way, CloudAge will disclose information when we reasonably believe disclosure is required by law or to comply with a legal process served on CloudAge or its Website. We may disclose your personal information in the good faith belief that we must act under exigent circumstances to protect the personal safety of users of CloudAge, its Website, or the public.

Do I have a choice about how my information is gathered, used and distributed?

Yes. When you register with CloudAge (and its associated websites), you can choose to receive newsletters, information, and e-mails from CloudAge and third parties. If you change your mind, you can simply unsubscribe by clicking the 'Unsubscribe' link in the e-mail footer so that the information will not be sent. It's your choice.

Some of our promotions may request your e-mail address so that you can receive periodic updates about the status of the promotion. When you participate in these types of promotions, you will automatically receive promotion-related e-mail; however, you can choose the no-e-mail option that some promotions offer. Occasionally these promotion-related e-mail messages may include targeted advertisements.

You can make decisions about cookies. You can modify your browser preferences to accept all cookies, be notified when a cookie is set, or to reject all cookies. If you decide to reject all cookies, you cannot participate in CloudAge services that require registration to participate.

We will notify you anytime we want to transfer the data we have collected or share it with a third party, and you always have the option to forbid the transfer.

What security measures does CloudAge take to protect me?

Your CloudAge account information and profile are password-protected so that you are the only one who has access to your personal information. You can edit your account information and profile by using your login name and password. We recommend that you follow these guidelines to protect yourself:

- Do not tell anyone your password. If your password has been compromised for any reason, you should immediately change it.
- Do not respond to unsolicited e-mail by giving your password, even if the e-mail claims to be from us. CloudAge will never ask you for your password in this way.
- When you are done using CloudAge, sign out of your account and close your browser window.

No data transmission over the Internet can be guaranteed to be 100% secure. Although we are committed to protecting your personal information, CloudAge cannot ensure or warrant the security of any information you send to us (or from our online services) and you do so at your own risk.

How does CloudAge protect your credit card and financial information?

We are committed to protecting the privacy of your credit card and financial account information. We do not sell, trade, or rent your financial or credit card information. We do not make this information available to anyone without your permission. We may provide statistical data on our customers to advertisers, partners, vendors, and other reputable third parties, which is comprised of aggregate or anonymous data only, which does not contain any personally identifiable information. For example, we will not disclose that you purchased a specific product, but we might disclose statistics on how many customers have purchased a specific product.

When you enter credit card information on our Website, we transmit the information in encrypted format, using industry standard, secure socket layer (SSL) encryption.

What are cookies and how does CloudAge use them?

Parts of our learning management system use "cookies" so that it can immediately recognise a user and then ascribe different permissions associated with functionality in the system. A "cookie" is a chunk of data that is sent to your browser from a web server and stored by your browser on the hard drive of your computer. Your browser settings must be set to accept

cookies before you can login or customize. Most browsers are set up to accept cookies, but you can usually change your browser settings to refuse them. CloudAge does not use cookies to retrieve personal information about you from your computer. This policy does not cover the use of cookies by any advertisers on our Website.

CloudAge uses cookies to:

- Locate your name and account information when you log in to your CloudAgeLMS so that you can access your account information. When you log in, the cookie is set, and when you sign out, the cookie is modified.
- Estimate the size of our audience. Each browser that accesses CloudAge is given a unique cookie, which is used to calculate how many people return to our Website, compare the number of registered and unregistered visitors to our site, and use customer interests and behaviour to target our advertisements.
- Help CloudAge partners track visits and complete business transactions. This information is sometimes called "click stream" or "click trail."
- Track the way you use our promotions, contests, and sales. When an CloudAge-hosted promotion uses cookies, the information written to the cookie tracks the user's progress through the promotion (for example, entries, submissions, and status in prize drawings).
- Measure the traffic to various areas of the CloudAge Website. We measure the areas of the network of Websites you visit and your visiting patterns in the aggregate. This research helps us understand the ways in which our customers are alike and the ways in which they differ. We may use this information to personalize the content information and design of our Website.

Changes to our privacy policy

We reserve the right to amend all or part of our Privacy Policy from time to time. The version published on the Sites is the version currently in force. Changes to our Privacy Policy will be effective immediately once published on the Sites unless otherwise noted. Your use of the Sites following any amendments indicates your consent to the practices described in the revised Privacy Policy. If we make any material changes we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on this website prior to the change becoming effective. We invite you to periodically review our Privacy Statements to be informed of any relevant changes, especially before providing any data to us.

### Biometric Information Terms of Service

Face Verification...

Important: Read Carefully. By accessing or using CloudAge proprietary software program (the "Service"), the individual or entity accessing the Service, hereinafter referred to herein as "You" and "Your") agree to be bound by these terms of Service (the "Terms"). If You do not agree to these Terms, You must not access or use the Service.

CloudAge is pleased to offer You access to, and participation in, the Service. You understand and acknowledge that use of the Service may include the collection of biometric identifiers and biometric information (defined below) from You and possibly other third parties. In accordance with Your use of the Service and in consideration for providing You with access and use of the Service, You hereby understand and agree to the Terms specified herein.

Biometric Data As used herein, "biometric identifier" means a retina or iris scan, fingerprint, voiceprint, or scan of hand or face geometry. Biometric identifiers do not include writing samples, written signatures, photographs, human biological samples used for valid scientific testing or screening, demographic data, tattoo descriptions, or physical descriptions such as

height, weight, hair color, or eye color. Biometric identifiers do not include information captured from a patient in a health care setting or information collected, used, or stored for health care treatment, payment, or operations under the federal Health Insurance Portability and Accountability Act of 1996.

"Biometric information" means any information, regardless of how it is captured, converted, stored, or shared, based on an individual's biometric identifier used to identify an individual. Biometric information does not include information derived from items or procedures excluded under the definition of biometric identifiers.

Biometric identifiers and biometric information shall be collectively referred to herein

as "Biometric Data."

**Purpose for Collection of Biometric Data** CloudAge collects, stores, and uses Biometric Data solely for the purpose of authenticating account access and usage.

**Retention of Biometric Data** CloudAge shall retain Your Biometric Data only until, and shall request that its users permanently destroy such Biometric Data upon the earlier of the following (the "Retention Schedule"):

The Purpose has been satisfied; or Within 30 days from deactivation of the user the Biometric Data belongs to. **Disclosure to Third Parties** CloudAge shall not disclose or disseminate any Biometric Data collected from You through the Service to any third party (other than its users in accordance with the Purpose) without first obtaining written consent from You.

**Data Storage** CloudAge shall use a reasonable standard of care to store, transmit and protect from disclosure any paper or electronic Biometric Data collected through the Service. Such storage, transmission, and protection from disclosure shall be performed in a manner that is the same as or more protective than the manner in which CloudAge stores, transmits, and protects from disclosure other confidential and sensitive information, including personal information that can be used to uniquely identify an individual or an individual's account or property, such as genetic markers, genetic testing information, account numbers, PINs, driver's license numbers and social security numbers.

**Disclosure and Authorization** By executing these Terms, You consent, acknowledge and agree that CloudAge has Your authorization and consent to collect, capture, and otherwise obtain your Biometric Data from you for the Purpose to be shared with our users.

You understand that You are free to decline to provide Biometric Data to CloudAge and its users. You may revoke this consent at any time by notifying CloudAge in writing to [info@cloudage.co.in](mailto:info@cloudage.co.in). By executing below You voluntarily consent to CloudAge's collection, storage, and use of Biometric Data and further consent to CloudAge utilizing such Biometric Data to generate reporting for its users.

Contact Customer Grievance Cell at our Local Head Offices

Write to Grievance Cell at our Local Head Offices

(Details on Help line Numbers and Grievance Cell available on [www.cloudage.co.in](http://www.cloudage.co.in))

CloudAge is also authorized to make inquiries with the Credit Information Bureau of India (CIBIL) and get the applicants Credit Information Report.